



## **AUXILIUM COLLEGE (Autonomous)**

(Accredited by NAAC with A+ Grade with a CGPA of 3.55 out of 4 in the 3<sup>rd</sup> cycle)  
Gandhi Nagar, Vellore – 6.

### **6.2 Strategy Development and Deployment**

#### **ERP Interfaces for Grievance**

# **GRIEVANCE**

## **AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006**

Currently Exam cell activity mostly includes a lot of manual calculations and is mostly paper based. The Software aims to bring in a centralized system that will ensure the activities in the context of an examination that can be effectively managed; we provide a competitive Quiz solution, formal Exam solution, informative Course solution and an engaging Assessment solution with certification. All of this for very competitive pricing! With our easy to-use tool you can engage, train, and certify your employees or students! With our excellent support we stand out from most other Software.

### **ERP Features**

- ✓ **Easy to learn and use**
- ✓ **Flexible for all students and staffs**
- ✓ **Highly Interactive Interface**
- ✓ **Advance reporting System**

### **Key Indicators**

#### **Grievance**

-  **Login Page**
-  **Sign in Page**
-  **Grievance Type**
-  **Grievance Statistical**
-  **Grievance Members**
-  **List Grievance**
-  **Assign Grievance**
-  **Grievance Report**
-  **View Complaints**
-  **Post Complaints**
-  **Student Dashboard**

# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## LOGIN PAGE

SUBMENU: Login Page

The screenshot shows the website's header with contact information and navigation links. The main navigation menu includes: HOME, ABOUT US, ADMISSION, ACADEMICS, RESEARCH & AIIC, LIBRARY, SERVICES, EXAMINATIONS, PLACEMENTS, and ALUMNAE. A large banner image depicts a group of people in academic regalia. The 'ERP Login' link in the top right corner is circled in red.

## SIGN IN PAGE

SUBMENU: Sign In Page

The screenshot shows the 'AUX Admin' sign-in interface. It features a background image of the college building and a login form with the following elements:

- Username field: 30522U04002
- Password field: masked with dots
- Sign in button: circled in red
- Forgot password? link
- Footer: © 2024 All Rights Reserved by AUXILIUM COLLEGE (AUTONOMOUS)

# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## Grievance

### SUBMENU: Grievance Type

AUX ERP ADMIN

### Grievance Type List

Home / Grievance Type List

Show 10 entries

+Add

Search:

#	Grievance Name	Grievance Code	Action
1	Infrastructure	GRIN360026	<a href="#">✎</a> <a href="#">✖</a>
2	ERP	GRIER2	<a href="#">✎</a> <a href="#">✖</a>
3	Examination	GRIEX38896	<a href="#">✎</a> <a href="#">✖</a>

Showing 1 to 3 of 3 entries

Previous 1 Next

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## Grievance

### SUBMENU: Grievance Statistical

AUX ERP ADMIN

### Statistical Report

Home / Statistical Report

#### Statistical

Infrastructure 100.00%

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# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## Grievance

### SUBMENU: Grievance Members

**Grievance Members List**

Show 10 entries Search:

#	Staff Name	Grievance Type	Role	Action
1	Dr. (Sr) Amala Valarmathy A.	Infrastructure	GRIEVANCE INCHARGE	
2	Sr. Juliana Agnes Victor	Infrastructure	GRIEVANCE INCHARGE	
3	Dr.(Sr.) Jaya Santhi A.	Infrastructure	GRIEVANCE INCHARGE	
4	Erp Admin	Infrastructure	GRIEVANCE INCHARGE	
5	Sr. Juliana Agnes Victor	ERP	GRIEVANCE INCHARGE	
6	Dr.(Sr.) Jaya Santhi A.	ERP	GRIEVANCE INCHARGE	
7	Dr. (Sr) Amala Valarmathy A.	ERP	GRIEVANCE INCHARGE	
8	Erp Admin	ERP	GRIEVANCE INCHARGE	
9	Sr. Juliana Agnes Victor	Examination	GRIEVANCE INCHARGE	
10	Dr.(Sr.) Jaya Santhi A.	Examination	GRIEVANCE INCHARGE	

Showing 1 to 10 of 12 entries

Previous 1 2 Next

## Grievance

### SUBMENU: List Grievance

**List Grievance**

Select Grievance Type: -- Select All--

Infrastructure

Grievance Details

Attachment:

Submission Date&Time: 13/12/2023 18:32:17

Sender Name: SANJANA H

Subject: Testing

Content: Testing the grievances

Reply From Admin

Replier Name: Not Yet Assigned

Reply Date: No Reply

Replied Message: No Reply

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# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## Grievance

### SUBMENU: Assign Grievance

Assign Grievance

Grievance Type: -- Select--  
Select Staff: -- Select --

<input type="checkbox"/> Select All	Sener Name	Grievance Name	Submission Date&Time	Action
<input type="checkbox"/>	SANJANA H	Infrastructure	13th/December/2023 18:06:17	

Assign Cancel

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## Grievance

### SUBMENU: Grievance Report

Grievance Report

Type: Select | From: Select Date | To: Select Date | Grievance Type: Nothing selected | Get

Copy Excel PDF | Search:

S.No	Sender Name	Title	Subject	Content	Submission Date	Replier Name	Reply Messages	Reply Date
1	SANJANA H	Infrastructure	Testing	Testing the grievances	13/12/2023 18:32:17	Not Yet Assigned	No Reply	No Reply

Showing 1 to 1 of 1 entries

Print

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# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## Grievance

### SUBMENU: View Complaints

erp.auxiliumcollege.edu.in/DashBoard/DashBoard

AUX ERP

Welcome ANGEL ROMANA E

View Complaints

Home / UserRolesRightList

View Complaint

TOTAL COMPLAINTS  
0  
Better than last week (54.9%)

PENDING COMPLAINTS  
Better than last week (54.9%)

REPLIED COMPLAINTS  
Better than last week (54.9%)

Infrastructure

ERP

Examination

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Navigation

- Dashboard
- FeedBack
- LMS
- Examination
- NME
- Student
- Fee
- Quiz
- Grievance
  - Grievances List**
  - Post Complaint
- Hostel
- Online Class
- Certificate
- Question Bank

< Collapse

## Grievance

### SUBMENU: Post Complaints

erp.auxiliumcollege.edu.in/DashBoard/DashBoard

AUX ERP

Welcome ANGEL ROMANA E

Post Complaint

Home / UserRolesRightList

Post Complaint

Type: --- Select Grievance Type --

Subject:

Content: --- Select Grievance Type --

Attachment: + Add files...

PREVIEW FILE INFO UPLOAD PROGRESS ACTION

Post Cancel

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< Collapse

# GRIEVANCE AUXILIUM COLLEGE(AUTONOMOUS), VELLORE – 632006

## Grievance

### SUBMENU: Post Complaints

## Grievance

### SUBMENU: Student Dashboard

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Event Date
04/01/2024
05/01/2024
06/01/2024
07/01/2024
08/01/2024
09/01/2024

*Dr. Vigneshwaran*  
**PRINCIPAL**  
**AUXILIUM COLLEGE (Autonomous)**  
**Gandhi Nagar, Vellore - 632 006.**  
**Vellore District, Tamil Nadu.**